



DataBank's Downtown Dallas facility is designed to meet the highest industry standards of the telecom and enterprise IT businesses. The facility's robust mechanical plant systems are completely scalable and designed to serve under a 100% occupancy load. The entire electrical system is built out to true (2N) redundancy, which ensures DataBank clientele will have continuous operations even during a complete grid blackout. The data center is one of three Dallas-Area 'Carrier Hotels' and also features access to DataBank's proprietary DWDM ring featuring over 90+ top-tier network providers. Our 160,000 square foot facility includes multi-level physical security and also features secure freight delivery, and storage/staging areas.

Key Features

DataBank's Downtown Dallas facility offers clients a top-tier data center environment in a secure location.

- **Downtown Dallas Location** - Dallas, TX - Former Federal Reserve site with unmatched power & connectivity
- **Robust Power** - 28.8 MW of on-site power in a completely redundant 2N design fed by diverse high-priority substations
- **Large Footprint** - Over 160,000 square feet of raised-floor customer data center space
- **Redundant Cooling** - A highly-efficient dual loop system is backed by on-site water storage against utility interruptions
- **On-Site Power Generation** - Dedicated A & B diesel power generators to back up every utility power feed
- **Carrier-Hotel Design** - Large DataBank controlled MMR with more than 30 top-tier carriers & network providers on-site
- **Business District Setting** - Business-friendly location in vibrant downtown area and available office-ready space

Infrastructure Redundancy

Our Downtown Dallas data center facility offers DataBank clients a top-tier data center with complete redundancy in power, cooling and network connectivity.

- **Multi-MegaWatt utility feeds in a redundant A/B configuration fed by the Oncor700 grid (Dallas City Operations & 911)**
- **On-site A/B power generation to back all utility power feeds**
- **Highly-efficient and redundant cooling design**
- **Diverse secure telecom service provider entries into DataBank's carrier-class MMR (Meet-Me-Room)**
- **One of three Dallas-Area Carrier Hotels with additional carrier access from DataBank's DBIX redundant fiber-ring**

Security & Compliance

DataBank clients benefit from several layers of physical security, including 24/7/365 on-site security personnel. All DataBank facilities perform annual SSAE-16 and PCI-DSS audits. We will work with customers to provide any additional custom-layered security measures to meet their own PCI-DSS, HIPAA, FISMA, or other compliance requirements. DataBank's customer service is unparalleled and always available to address any concerns in an expedient and friendly manner. On-site support is available via remote hands, and all client requests are handled promptly.

For additional information on DataBank services please contact a representative at **1(800) 840-7533** or sales@databank.com.





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