

DATABANK DOWNTOWN DALLAS

DALLAS DATA CENTER

Located in the heart of the Dallas central business district, DataBank's downtown Dallas facility provides 28.8MW of on-site power in a completely redundant 2N design. Fed by diverse, high-priority substations and featuring a dualloop cooling system backed by on-site water storage, the 160,000+ sqft data center is designed to accommodate a 100% occupancy load. Multiple dedicated A/B diesel power generators, configured in a 2N design, back up all utility power feeds ensuring uninterrupted service, even during a complete grid blackout. The data center also provides access to DataBank's proprietary fiber ring, allowing connectivity to 90+ top-tier network providers. The facility offers multi-level physical security, including 24x7x365 on-site staff and monitoring.

FACILITY SPECIFICATIONS

SPACE OPTIONS

- More than 160,000 sqft of space
- Private suites, cages, and cabinets

NETWORK AND CONNECTIVITY

- Diverse and secure telecom entries into a carrier-class
- DataBank-controlled MMR (Meet-Me-Room)
- MMR connected to DataBank's proprietary fiber ring offers high-bandwidth access to over 90 top-tier network providers
- Carrier & network-neutral design
- Multiple secure fiber entrances
- IP & Bandwidth: Managed Internet service supporting both IPv4 & IPv6, utilizing a multi-carrier blend with fully redundant routing infrastructure. Supports either IPs provided by DataBank or client-owned IP space

HVAC AND ENVIRONMENTAL DESIGN

- Redundant HVAC design for stable airflow, temperature and humidity control
- Highly efficient perimeter cooling system
- On-site secured water storage tanks
- Hot-aisle/cold-aisle configuration
- Anti-static raised flooring and overhead cable runs allow unobstructed cold air delivery

POWER

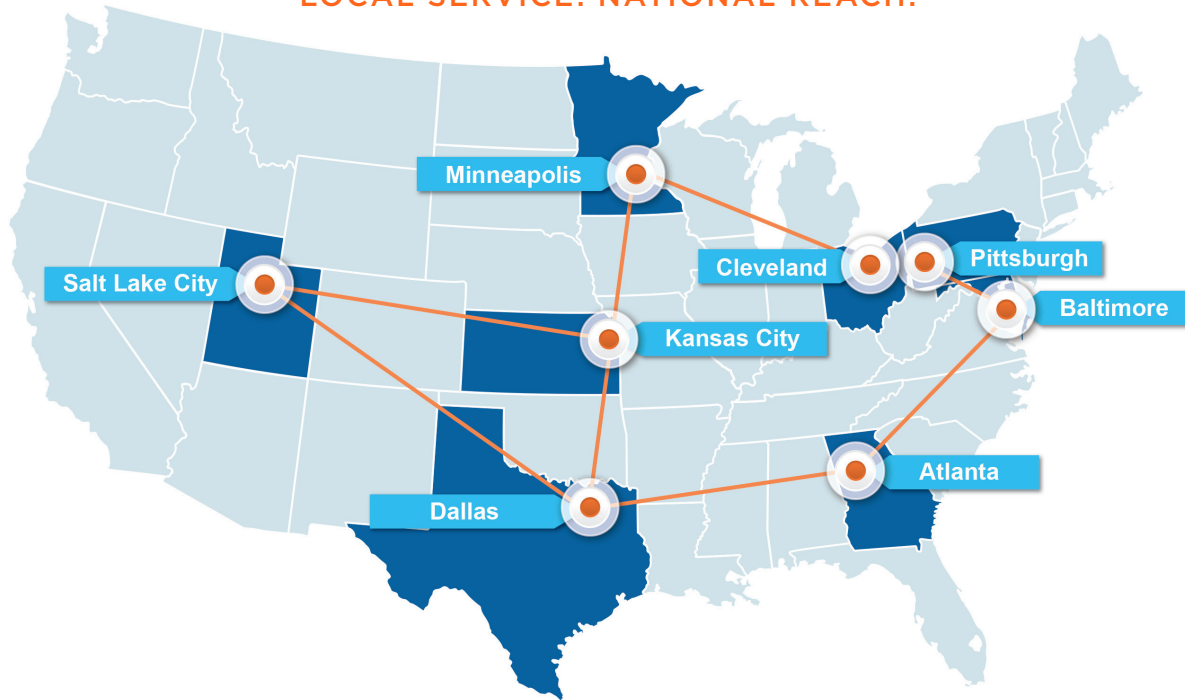
- 28.8MW (14.4MW A + 14.4MW B) of on-site POWER deployed via underground diverse delivery in a 2N design
- Dedicated 2N (A/B) UPS configuration
- Dedicated 2N (A/B) configuration for diesel generators
- Dedicated on-site fuel supply for each generator
- Fully redundant (2N) Automatic Transfer Switch (ATS) configuration
- Multiple redundant power distribution paths
- Branch circuit monitoring

PHYSICAL SECURITY

- On-site security and support personnel 24x7x365
- Monitored security cameras and intercom system
- Full perimeter fence with secured parking
- All mechanical/electrical equipment are fully secured
- Dual-factor authentication (key card and secondary biometric) on all data center entrances
- Camera surveillance on all ingress/egress points and critical areas
- Video with access log retention for 90 days
- Custom physical security controls available for customer deployments
- Power delivery, generator and diesel fuel infrastructure maintained in secured areas

DFW1	Region:..... Southwest	SUPPORT	COMPLIANCE AUDIT	POWER	NETWORK CONNECTIVITY
	Metro:..... Dallas	Up Time SLA 100%	PCI-DSS..... Yes	Power MW..... 28.8	Meet-Me-Rooms 1
	DC Square Ft:..... 130,000	On-Site	SSAE-16/18..... Yes	AC 120 Yes	Fiber Entries..... 2
	Tier Design:..... 3+	Support 24x7x365	SOC 1 Type II Yes	AC 208 Yes	On-Site Network Providers 28
	Facility Type: Dedicated	Remote Hands..... Yes	SOC 2 Type II Yes	AC 3P Yes	Carrier Neutral..... Yes
	Perimeter Fencing:..... Parking & Equipment	Smart Hands Yes	HIPAA Ready Yes	Critical Power Total 12MW	Carrier Hotel..... Yes
				Power Design..... True 2N	
		PLATFORMS		COOLING	
		Colocation..... Cabinets, Cages, Suites	Connectivity..... Metro DBiX, National MPLS	Max Cab Density Air 17kW	
		Cloud..... On Premise	Managed Internet..... Firewall, DDoS Mitigation	Max Cab Density Chilled Door 50kW	
				Cooling Design..... N+1	

LOCAL SERVICE. NATIONAL REACH.



With an uncompromising focus on security and compliance, DataBank offers businesses, especially those with mission critical infrastructure requirements, a full spectrum of services starting with a foundation of purpose-built data centers designed to meet a variety of colocation requirements. As those needs evolve, we

offer a suite of solutions including fully managed services, hybrid cloud solutions and complementary network services, along with access to public clouds and peering exchanges. Currently in 8 markets with 15 data centers, DataBank continues to make significant investments in strategic markets to drive the success of our clients.

WHY DATABANK?



OUR APPROACH

Our consultative approach results in customers getting the most flexible solution available to meet short and long-term business objectives.



SECURITY

Security and compliance is in our DNA. Trust that you have a dedicated team of security and compliance engineers for all of your colocation and cloud deployments.



ACCOUNTABILITY

Accountability isn't just an SLA. We provide real-time analytics on the performance of all of your systems in our sophisticated customer portal including audit support documentation and history.



SERVICE

DataBank's data centers are staffed 24/7/365 offering remote, managed, and smart hands services. Our U.S. based support team solves 95% of tickets without burdening our clients.



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Data Centers | Colocation | Connectivity | Cloud & Hybrid Solutions | Managed Services