

DATABANK WEST TWIN CITIES

MINNEAPOLIS DATA CENTER

Located in an office park setting in the Technology Business District within Edina, MN, DataBank's West Twin Cities data center includes more than 16,000 sqft of space for customer equipment. Diverse power feeds, dedicated diesel-powered backup generators, and a redundant cooling system ensure continuous operation for the wide variety of state and local businesses that rely on DataBank for data center services. The site offers network-neutral fiber connectivity to multiple service providers and is monitored by on-site security personnel 24x7x365.

FACILITY SPECIFICATIONS

SPACE OPTIONS

- Over 16,000 sqft of raised-floor space
- Private suites, cages, and cabinets

NETWORK AND CONNECTIVITY

- Secure telecom entries into a carrier-class MMR (Meet- Me-Room)
- MMR connected to DataBank's proprietary fiber ring offers high-bandwidth access to additional top-tier network providers and other DataBank data centers
- Carrier & network-neutral design
- IP & Bandwidth: Managed Internet service supporting both IPv4 & IPv6, utilizing a multi-carrier blend with fully redundant routing infrastructure. Supports either IPs provided by DataBank or client-owned IP space

HVAC AND ENVIRONMENTAL DESIGN

- Redundant HVAC design for stable airflow, temperature and humidity
- Highly efficient perimeter cooling system
- Hot-aisle/cold-aisle configuration
- Anti-static raised flooring and overhead cable runs allow unobstructed cold air delivery

POWER

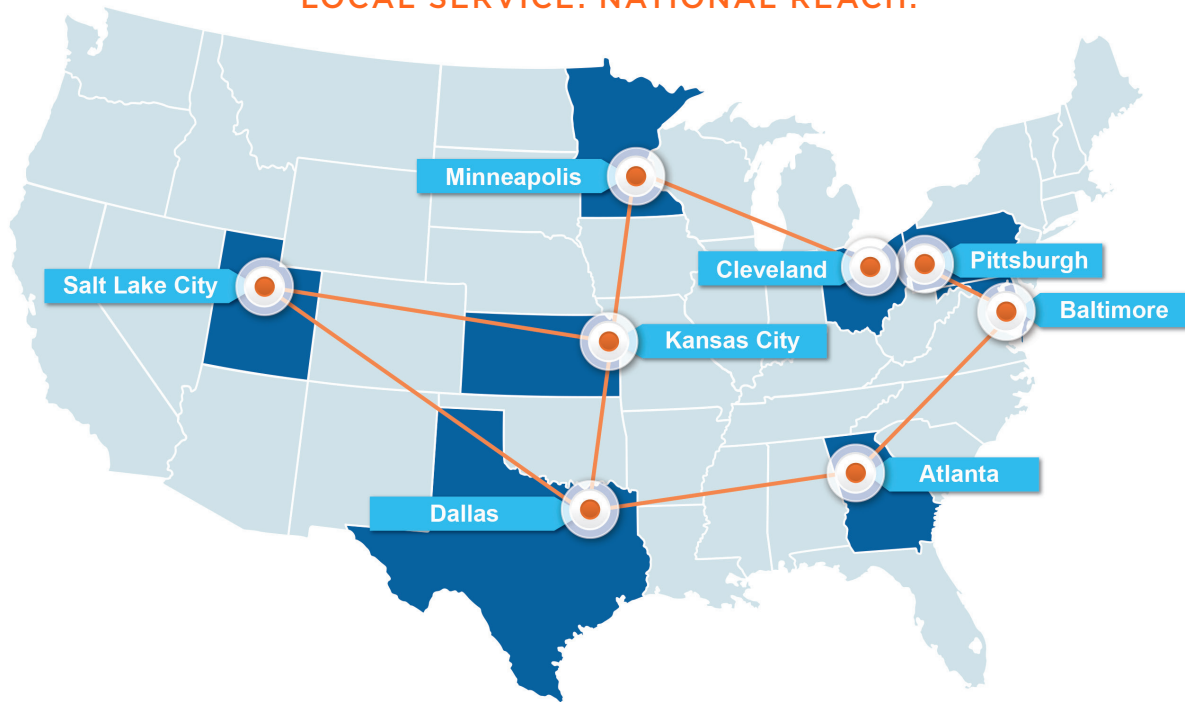
- 5MW of on-site power deployed via underground diverse delivery
- Dedicated parallel UPS configuration
- Dedicated diesel generators
- Dedicated on-site fuel supply for each generator
- Fully redundant PLC switching configuration
- Multiple redundant power distribution paths
- Branch circuit monitoring

PHYSICAL SECURITY

- On-site security personnel 24x7x365
- Monitored security cameras and intercom system
- Fully secured mechanical/electrical equipment
- Dual-factor authentication (key card access w/secondary biometric) on exterior entry and all data center halls
- Camera surveillance on all ingress/egress points and critical areas
- Video with access log retention for 90 days
- Custom physical security controls available for customer deployments
- Power delivery, generator and diesel fuel infrastructure maintained in secured areas

MSP1	Region:..... Midwest	SUPPORT	COMPLIANCE AUDIT	POWER	NETWORK CONNECTIVITY
	Metro:..... Minneapolis	Up Time SLA..... 100%	PCI-DSS..... Yes	Power MW..... 5MW	Meet-Me-Rooms..... 1
	DC Square Ft:..... 16,000	On-Site Support..... 24x7x365	SSAE-16/18..... Yes	AC 120..... Yes	Fiber Entries..... 2
	Facility Type:..... Multi-Tenant	Remote Hands..... Yes	SOC 1 Type II..... Yes	AC 208..... Yes	On-Site Network Providers..... 7
	Perimeter Fencing:..... Equipment	Smart Hands..... Yes	SOC 2 Type II..... Yes	AC 3P..... Yes	Carrier Neutral..... Yes
			HIPAA Ready..... Yes	Critical Power Total..... 1.5MW	
				Power Design..... N+1	
			PLATFORMS		COOLING
			Colocation..... Cabinets, Cages, Suites	Connectivity..... Metro DBiX, National MPLS	Max Cab Density Air..... 17kW
			Cloud..... In Market	Managed Internet..... Firewall, DDoS Mitigation	Max Cab Density Chilled Door.... 50kW
					Cooling Design..... N+1

LOCAL SERVICE. NATIONAL REACH.



With an uncompromising focus on security and compliance, DataBank offers businesses, especially those with mission critical infrastructure requirements, a full spectrum of services starting with a foundation of purpose-built data centers designed to meet a variety of colocation requirements. As those needs evolve, we

offer a suite of solutions including fully managed services, hybrid cloud solutions and complementary network services, along with access to public clouds and peering exchanges. Currently in 8 markets with 15 data centers, DataBank continues to make significant investments in strategic markets to drive the success of our clients.

WHY DATABANK?



OUR APPROACH

Our consultative approach results in customers getting the most flexible solution available to meet short and long-term business objectives.



SECURITY

Security and compliance is in our DNA. Trust that you have a dedicated team of security and compliance engineers for all of your colocation and cloud deployments.



ACCOUNTABILITY

Accountability isn't just an SLA. We provide real-time analytics on the performance of all of your systems in our sophisticated customer portal including audit support documentation and history.



SERVICE

DataBank's data centers are staffed 24/7/365 offering remote, managed, and smart hands services. Our U.S. based support team solves 95% of tickets without burdening our clients.



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Data Centers | Colocation | Connectivity | Cloud & Hybrid Solutions | Managed Services