

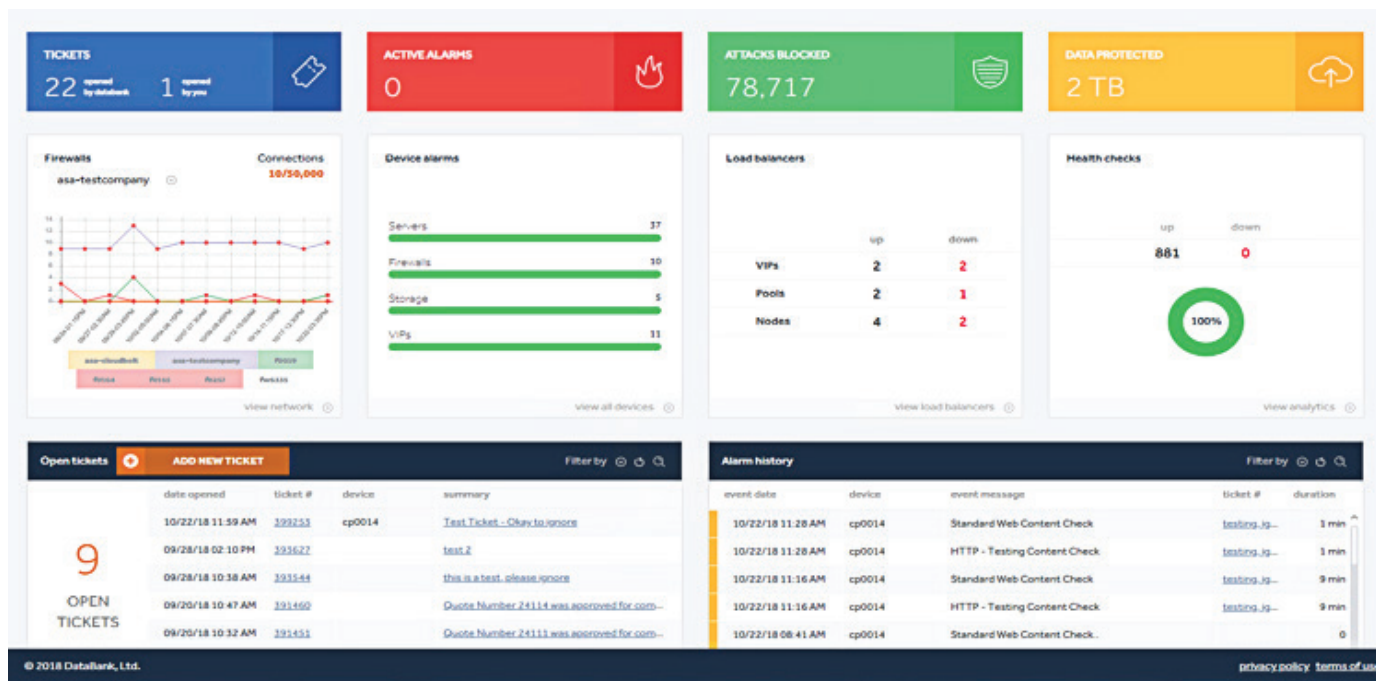
CUSTOMER PORTAL



Comprehensive Visibility and Management

Enabling Your Hybrid Infrastructure

DataBank enables your Hybrid IT environment by giving you complete visibility and control of your data center, colocation, cloud, managed services, and network environments. Our Portal allows you to monitor and manage what matters most, such as colocation power utilization, data center physical access, security, compliance, network performance, bandwidth, tickets, devices, and billing.

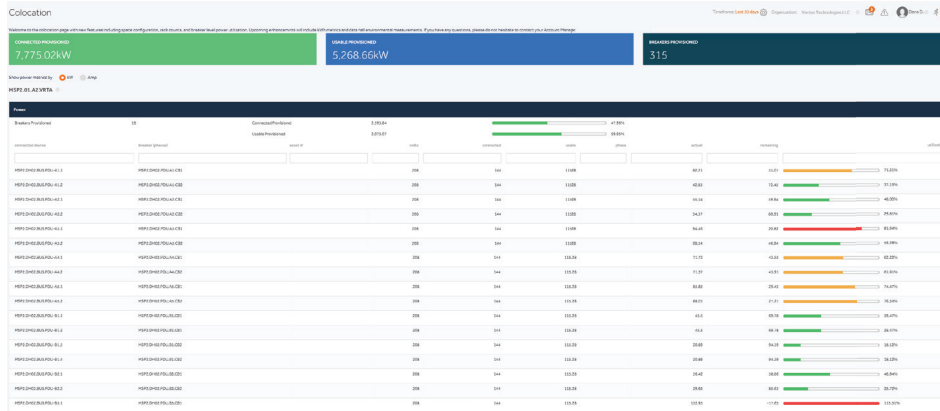


The DataBank Difference

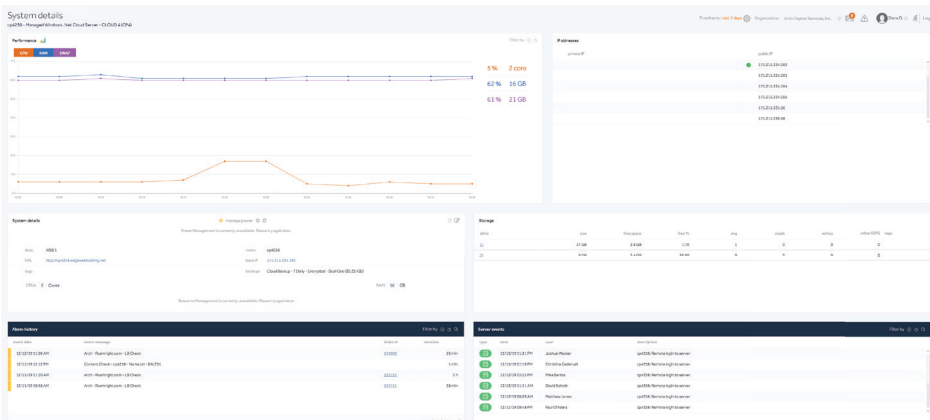
Our Portal evolves your data center experience by providing real-time visualization with access to a granular level of detail so you can more effectively and efficiently manage your hybrid environment. The DataBank platform is a custom-built, highly integrated platform, designed by our internal team of developers hired exclusively for the care and feeding of your mission-critical assets and solutions. As a result, you benefit by having a holistic, visual, real-time, single-pane of glass for your entire environment.

Complete Visibility

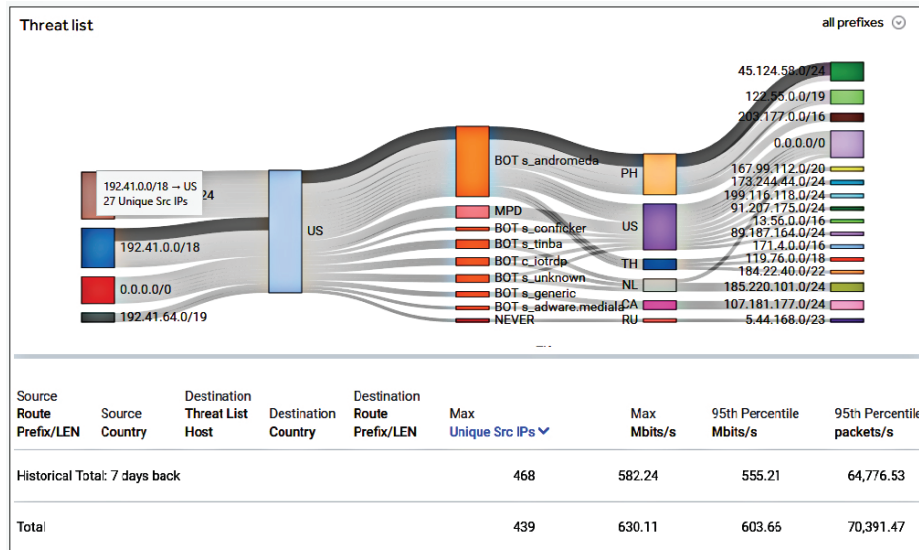
Colocation Space and Power



Managed Systems and Services



Network Performance and Bandwidth



Physical Access and visibility

- Schedule access
- Approve, activate, and deactivate users
- Assign supervisory roles
- Provide cardholder access lists to auditors
- See who's been granted and denied access
- Environmentals
- Power circuit and breaker panels
- Power consumption
- Network ports and cable types

Reporting

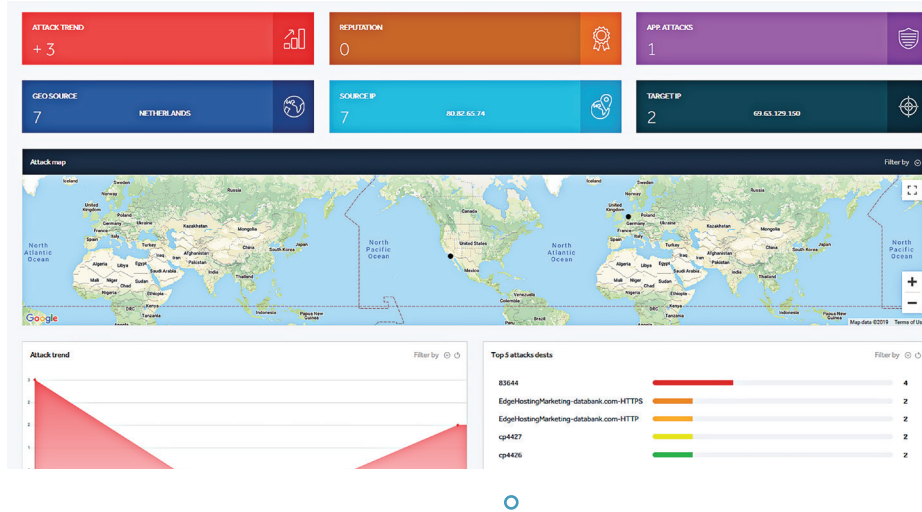
- SSL/DNS
- Servers
- Firewalls
- Load balancers
- Performance (CPU, RAM, SWAP)
- System details
- Storage
- Alarm history
- Patching schedule
- File system backups

Widgets

- Threat list
- Threat source
- Top 10 protocols
- Protocol distribution
- Top 10 ports
- Flow by IP and port
- Flow by protocol
- IP prefixes
- Bandwidth in/out
- 95th percentile

Single Point of Control

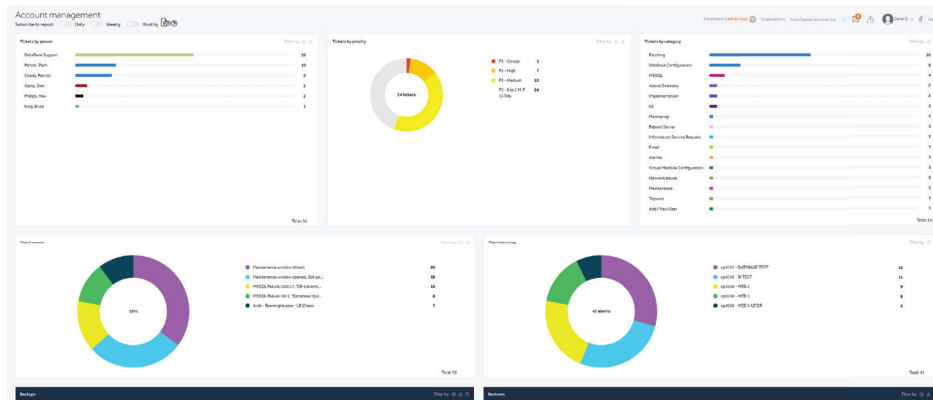
Security and Compliance



Reporting

- FedRAMP
- HIPAA/HITECH
- PCI-DSS
- Attack trends
- Attack type
- GEO source
- Source IP
- Internal and external vulnerability scans
- Severity
- Reputation

Account Management



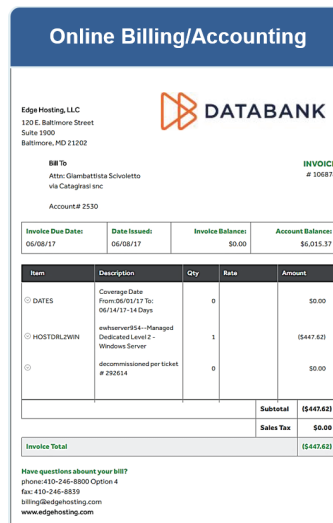
Dashboards

- Top events
- Top alarms
- Tickets
- Attacks blocked
- Security events
- IDS/IPS
- Nodes
- Sort by priority, person, and time frame
- Backups
- Restores

Billing and User Management Self-Service

“It's about transparency. Everything our support and engineering teams see, you can see. We designed the portal to empower and enable our customers.”

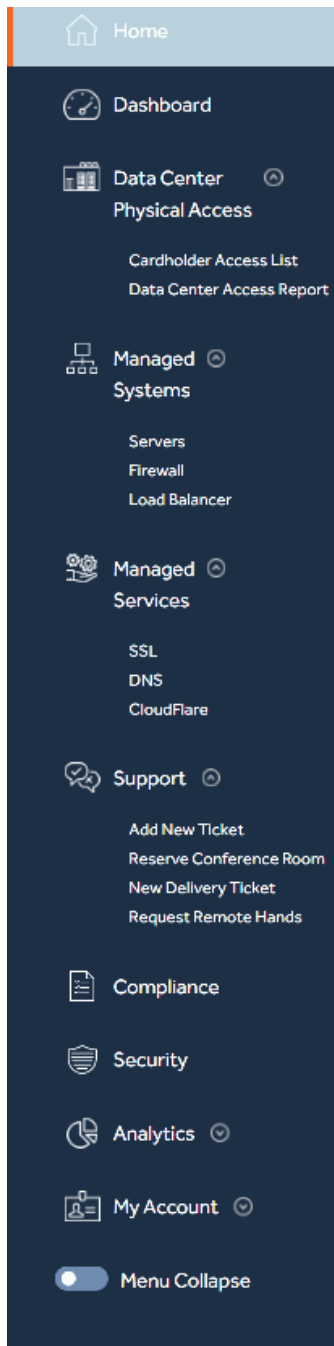
YVETTE HAMIL-GRAVES
Senior Account Manager, DataBank



Management

- Manage and compare invoices
- Review transactions and balances
- Manage portal users and roles
- Manage device tags
- Manage profiles and notifications

Key Functionality



Data Center Information Management

- ✓ Visualize power by device
- ✓ See A/B power per rack
- ✓ Visualize power to each outlet and rack
- ✓ Catalog and alarm on every device
- ✓ Alarm when 80% of power is exceeded

Managed Systems and Services

- ✓ Devices
- ✓ Server details and performance
- ✓ DNS and SSL

Support Tickets

- ✓ Add a new ticket
- ✓ Gain data center access
- ✓ Reserve a conference room
- ✓ Open a new delivery ticket
- ✓ Request remote hands

Compliance

- ✓ Create compliance self-assessment
- ✓ Download compliance certifications
- ✓ Create self-assessment questionnaires

Security

- ✓ Download vulnerability scans
- ✓ View IDS/IPS information
- ✓ Query volume and type of attack

Billing

- ✓ View invoices
- ✓ Change billing contacts
- ✓ Compare invoices

User Management

- ✓ Manage users and roles
- ✓ Edit user accounts

Data Center Physical Access

- ✓ Activate and deactivate access
- ✓ Cardholder access list
- ✓ Data center access report

Network Visualization and Performance

- ✓ Visualize bandwidth utilization
- ✓ Verify network performance

TALK TO AN EXPERT
Discover the DataBank Difference

ask@databank.com | 800.840.7533



DATABANK
Data Center Evolved™